

PMaps eVA -Voice and Accent Assessment

Improve global customer interactions with advanced voice assessment.

CONTACT US

Enhance global customer interactions with our voice assessment. Evaluate spoken English fluency and accent neutralization to improve customer satisfaction and cross-cultural communication. Streng

Experience our eVA - Voice and Accent Assessment first hand by taking a sample test

### **Device Compatibility**



#### SAMPLE TEST

### **Product Details**

Test Time: 15-20 mins

No. of Questions: 15 - 25

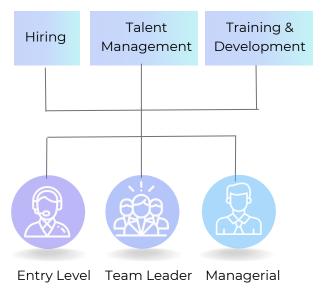
Reliability: .76

Type of Questions: Voice and Accent Base

### **Benefits**



#### **Job Levels**





### Industry job roles

- Customer Service Industry: Call Center
  Representatives, Customer Support Agents,
  Helpdesk Support Staff
- Hospitality Industry: Front Desk Staff, Concierge Personnel, Guest Relations Managers
- Sales and Marketing Industry: Sales
  Representatives, Telemarketing Agents,
  Business Development Managers

#### **Improve Industry Metrics**

- Greater Global Market Reach Enhance Global Interactions
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  - Assess English fluency and neutralize accents
  - Strengthen international business communication
  - Training for multilingual team development.
    - Personal Development and Self-Improvement

#### We Assess -

#### Verbal Communication

Clear and effective communication skills

#### Accent Adaptation

Adapting speech for diverse audiences

**Grammar and Language Proficiency** 

Strong command of language rules.

#### Pronunciation

Accurate articulation and phonetic pronunciation

#### Intonation

Using pitch and rhythm effectively.

#### Fluency

Confident and smooth speech flow



**Features** 

### Assessment

- Globally-validated
- Easily Customizable
- Language Agnostic and Visual-based
- Real-life simulations
- Highly Reliable and Validated

### Platform

- User-friendly interface
- Advanced analytics
- Real-time tracking
- Customizable and
  In-depth reporting
- Seamless integration



# **Our HRMS Integrations**

d darwinbox

# veremark.

ORACLE

peoplestrong<sup>\*</sup>



Taleo 💥

and many more..

### Testimonial

# 66

PMaps offers good psychometric products with excellent teamwork, as well as fully customized solutions that meet our needs, and an easyto-use candidate assessment interface.

-says Rajesh Rathod - General Manager (IDBI) **,** ,

# About Us

Welcome to PMaps! We revolutionize talent evaluation with advanced technology and data-driven assessments. Our Quick, Fun-based language-agnostic platform ensures accurate insights into candidates' fitment. Shape your organization's success by making smarter talent decisions with PMaps.

### Contact Us

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